

# Introducing simPRO

Job management software built by  
trade contractors for trade contractors

**80,000+** users representing over **3,000**  
companies worldwide and growing



# simPRO helps us with...



## PROCESSES

**simPRO** takes the complexity that holds businesses back to simplify every process to better manage our time, people and profits.



## PRODUCTIVITY

It converts labour to results and energy to action. It helps us to build a smarter business to spend more time doing what we do best



## PROFITABILITY

We are empowered to deliver our best every time. Improved processes and productivity leads to increased profitability

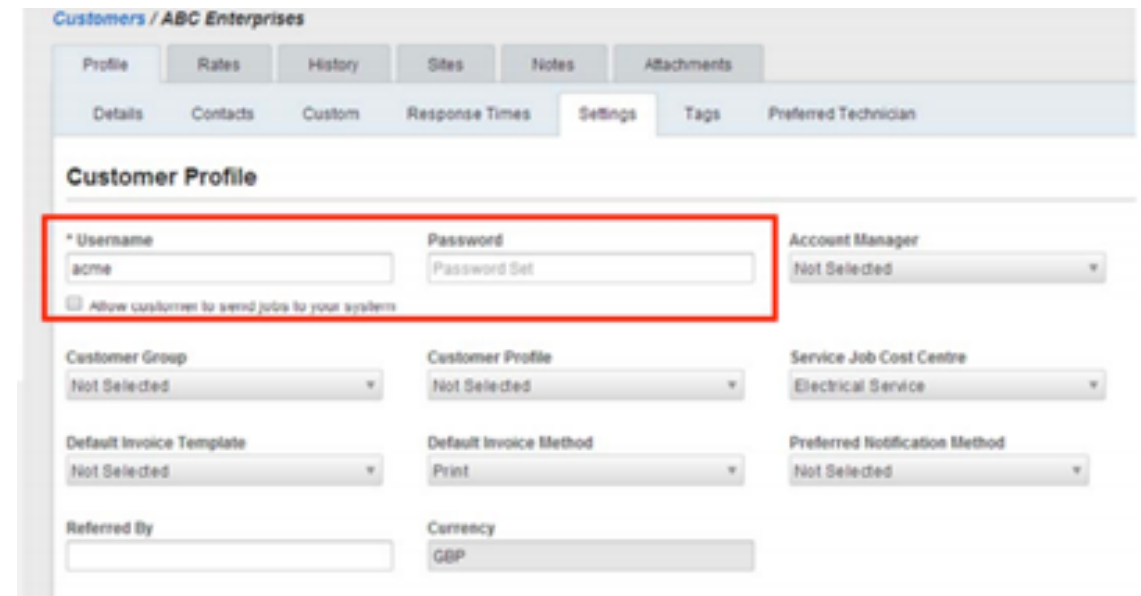
# Customer Portal

Through the **Customer Portal**, our customers can have live access information about jobs, sites, assets, schedules and quotes.

We have full control of what our customers have access to.

They can create new jobs and quotes

This reduces our administrative overheads and builds greater trust.



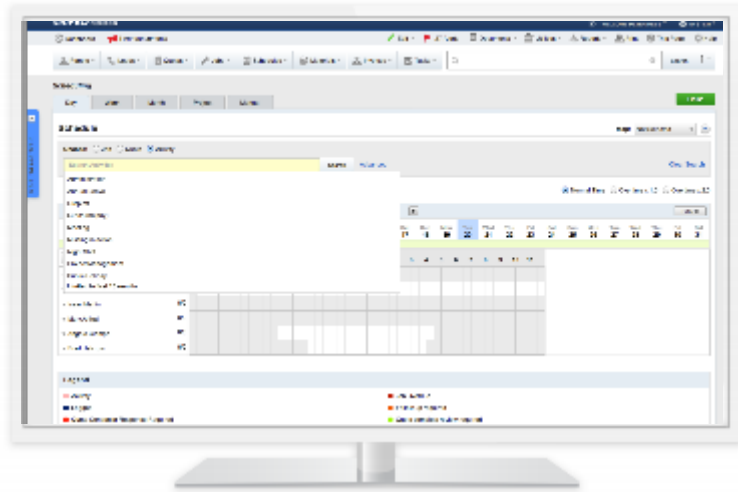
The screenshot shows a software interface for managing customer profiles. The page title is "Customers / ABC Enterprises". There are several tabs at the top: Profile, Rates, History, Sites, Notes, Attachments, Details, Contacts, Custom, Response Times, Settings, Tags, and Preferred Technician. The "Settings" tab is currently selected. Below the tabs, the section is titled "Customer Profile". A red box highlights the "Username" and "Password" fields. The "Username" field contains the text "acme". The "Password" field contains the text "Password Set". Below these fields is a checkbox labeled "Allow customer to send jobs to your system". To the right of the "Username" and "Password" fields is a dropdown menu labeled "Account Manager" with the text "Not Selected". Below the "Account Manager" dropdown are three more dropdown menus: "Customer Group" (Not Selected), "Customer Profile" (Not Selected), and "Service Job Cost Centre" (Electrical Service). Below these are three more dropdown menus: "Default Invoice Template" (Not Selected), "Default Invoice Method" (Print), and "Preferred Notification Method" (Not Selected). At the bottom, there are two more fields: "Referred By" (empty) and "Currency" (GBP).

# Peace of Mind

- Real time data access from office to field
- Automated software updates means we're always using the latest technology
- 99.9% uptime
- 24x7 system monitoring keeps our sensitive data is kept safe and secure



# In the Office



Streamlines business processes



Tracks time and materials



Manages preventative & reactive maintenance



Generates accurate quotes and estimates

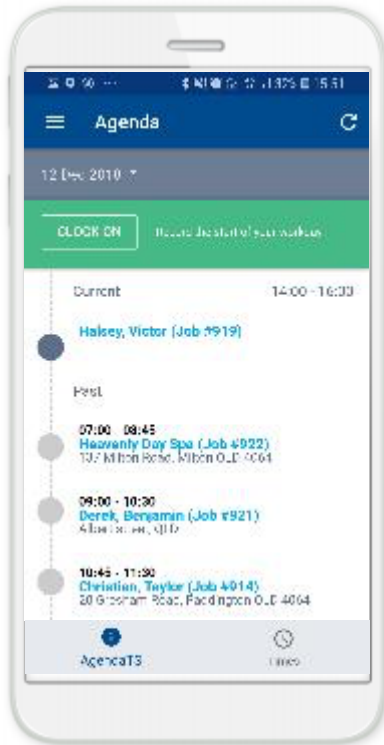


Smart, efficient scheduling

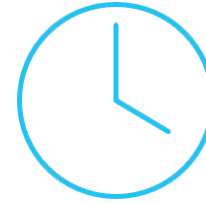


Seamless field connectivity

# In the Field



The field extension  
of simPRO



Reduces travel  
time



Increases job  
efficiency



Improves first  
time fix rate



Improves customer  
satisfaction